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DCAM601

Reg. No.

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VI Semester B.B.A. (AM) Degree Examination, June - 2025

BUSINESS ADMINISTRATION

Crew Resource Management

(NEP Scheme F+R)

Paper : 6.1

Time : 2½ Hours

Maximum Marks : 60

**Instructions to Candidates:***Answer should be written in English only.***SECTION - A****Answer any Five of the following questions. Each question carries 2 marks.****(5×2=10)**

1. a. What is CRM and Why is it important in Aviation Industry?
- b. Define "Error Management" context to CRM.
- c. What is Recurrent Training?
- d. Give the definition of "cognitive skills" in CRM.
- e. Expand
  - i) FMS
  - ii) TCAS
- f. What are the causes of Rapid Decompression?
- g. Give the Definition of Airworthiness Review certificate (ARC).

**SECTION - B****Answer any Four of the following questions. Each question carries 5 marks.****(4×5=20)**

2. Discuss the procedure followed by the crew to handle "Death on Board an Aircraft".
3. What are the factors affecting individual performance in CRM?
4. Explain the qualification of a Trainee cabin crew.
5. What are the key concept related to flight duty time limitations?
6. Explain any Five objective of crew-co-ordination of CRM in Aviation.

**[P.T.O.]**



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SECTION - C

Answer any Two of the following questions. Each question carries 12 marks.

(2×12=24)

7. Explain the steps involved in safety assessment process.
8. Briefly explain the types of Emergency systems and Emergency equipment in the cabin.
9. Discuss :
  - a) General Declaration
  - b) Airworthiness Review Certificate

SECTION - D

Answer any One of the following question, carries 6 marks.

(1×6=6)

10. What are the duties and responsibilities of cockpit crew.
11. What are the Regulation on carriage of Duty Free item?

SECTION - B

Answer any Four of the following questions. Each question carries 5 marks.

(4×5=20)

1. Discuss the procedure followed by the crew to handle "Death on Board an Aircraft".
2. What are the factors affecting individual performance in CRM?
3. Explain the qualification of a Trainee cabin crew.
4. What are the key concept related to flight duty time limitations?
5. Explain any five objective of crew-co-ordination of CRM in Aviation.

P.T.O.